Scholars Portal Day 2014

RefWorks Update

Jacqueline Whyte Appleby Client Services Librarian

History

- 2004 Scholars Portal begins supporting RefWorks locally
- 2012 Citation Management Investigation Task Force
- 2013 Citation Management RFP Committee
- 2014 RFP closes unsuccessfully
- 2015 Scholars Portal ends RefWorks support

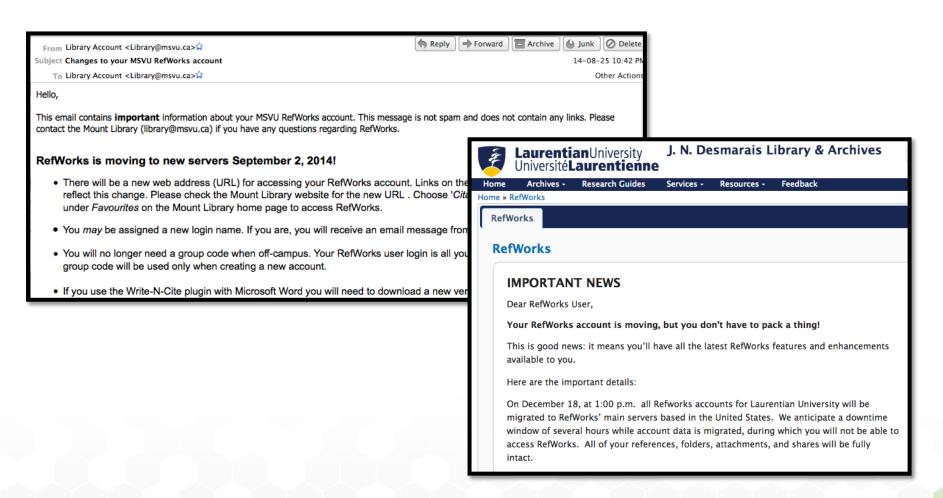
What now?

 Schools that wish to keep using RefWorks will need to be migrated to the US server

 Schools that wish to end RefWorks support will need to notify their users

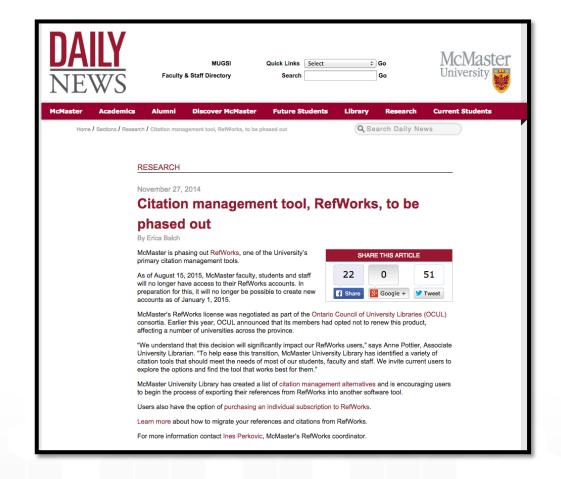
Continuing with RefWorks:

- Choose a migration date (December, May, or June)
- Prepare staff for frequently asked questions
- Talk to your ITS department about Write-N-Cite and RefGrab-It installs
- Let users know about the anticipated downtime

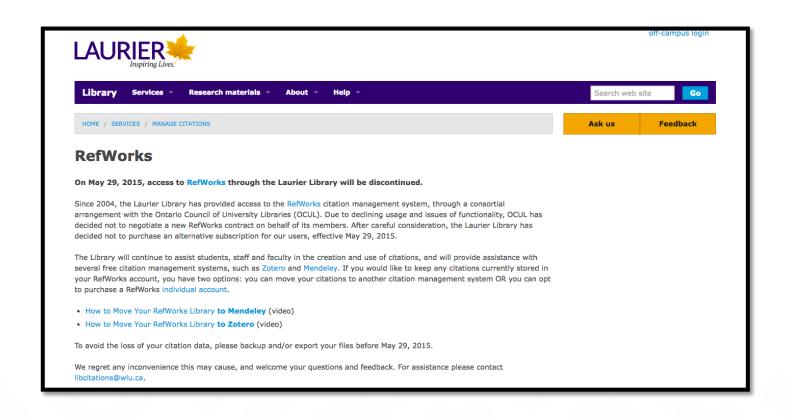


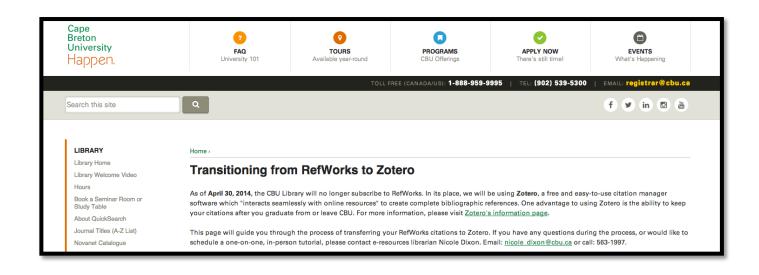
Ending RefWorks Support

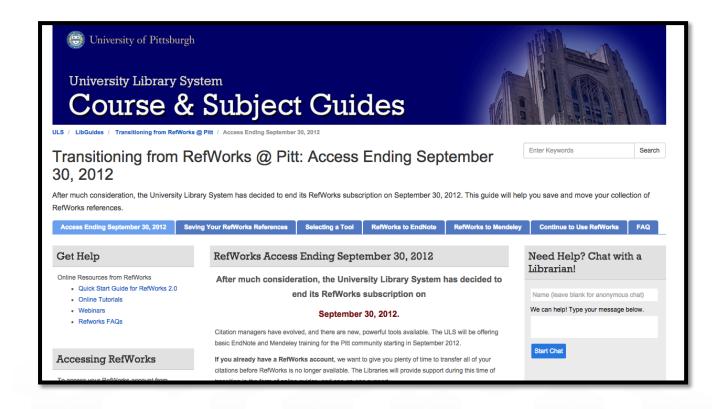
- Decide if you're offering an alternative (officially or unofficially)
- Alert users as soon as possible
- End new account creation
- Set aside time to help users migrate their references

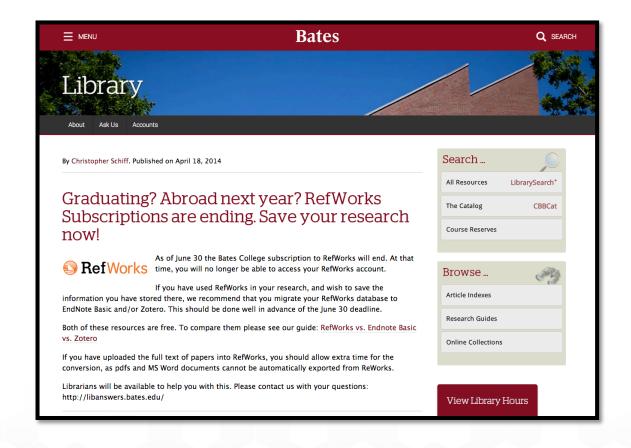












Find out more:

- We have two separate wikis set up for those migrating and those ending support.
- Email <u>jacqueline@scholarsportal.info</u> for more information about accessing either space

A huge thank you to:

The Citation Management Investigation Task Force

Anne Deighton, Lakehead University Leila Wallenius, Laurentian University Sarah Toomey, Royal Military College Bob Jackson, Ryerson University Grace Liu, University of Windsor Cynthia Bail, University of Ottawa Mita Williams, University of Windsor Debbie Green, University of Toronto

The Citation Management RFP Team

Gabor Feuer, UOIT
Andrew Colgoni, McMaster University
Sarah Toomey, Royal Military College
Lei Jin, Ryerson University
Debbie Green, University of Toronto
Judith Logan, University of Toronto
Timothy Ireland, University of Waterloo (Chair)
Mita Williams, University of Windsor
Ellen Olsen-Lynch, Trent University
Greg Sennema, Wilfrid Laurier University
Judy Senecal, Carleton University



University of Ottawa
Laurentian University
Glendon campus of York University

Presentation for Scholars Portal Day, Wednesday December 3, 2014

Ambition



The world makes way for those who know where they are going



Accueil

Se joindre

Programme de mentorat

Données du service

Groupe consultatif

À propos du service

'Clavardez avec nos bibliothécaires' est un service collaboratif de référence virtuelle visant à offrir un appui à la recherche en temps réel par clavardage aux étudiants, aux professeurs et aux chercheurs des universités ontariennes participantes.

Le service est assuré par des bibliothécaires, des membres du personnel des bibliothèques participantes ainsi que par des mentorés, eux-mêmes étudiants ou récents diplômés de programmes de maîtrise en Sciences de l'information

Grâce au logiciel de clavardage LivePerson, le personnel des bibliothèques participantes et les mentorés répondent aux questions des usagers, liées aux services de la bibliothèque et à la recherche. Au cours de leur quart de travail, les opérateurs du service se servent également d'un espace personnel interactif leur permettant de communiquer entre eux pour coordonner des transferts de dialogues et pour partager leurs connaissances en répondant aux questions. Lorsque le service est fermé, chaque question envoyée par un usager est acheminée automatiquement vers la boîte de réception électronique de la bibliothèque.

Plusieurs opérateurs sont en poste à chaque quart de travail. Le nombre d'opérateurs et d'heures de service est suivi de près et ajusté pour répondre à la demande, au fur et à mesure que le service s'élargit vers d'autres établissements postsecondaires ontariens.



	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Cundou
10:00 - 11:00	York	Ottawa	Laurentienne	Laurentienne	York	Saturday	Sunday
11:00 - 12:00	York	Ottawa	Laurentienne	Ottawa	York		
12:00 - 13:00	Ottawa	Ottawa	Ottawa	Ottawa	Ottawa	Suzanne	Lisa
13:00-14:00	Ottawa	Ottawa	Ottawa	Ottawa	Ottawa	Suzanne	Lisa
14:00-15:00	Ottawa	Ottawa	Ottawa	Ottawa	Ottawa	Lisa	Natalie
15:00-16:00	Ottawa	Ottawa	Ottawa	Ottawa	Suzanne	Lisa	Natalie
16:00-17:00	Ottawa	Laurentienne	Ottawa	Ottawa	Suzanne	Ottawa	Ottawa
17:00-18:00	Suzanne	Ottawa	Ottawa	Ottawa		Ottawa	Ottawa
18:00-19:00	Suzanne	Ottawa	Ottawa	Ottawa			
19:00-20:00	Natalie	Ottawa	Leah	Natalie			
	Lisa	Ottawa	Leah	Natalie			
20:00-21:00		Ottawa	Leah	Natalie			
21:00-22:00	Lisa	Ottawa	Leah	Natalie			
21:00-22:00	Lisa						
20:00-21:00				Marana .			



Joining Ask | Mentorship Program | Using Ask Data | Governing Group

About Ask /

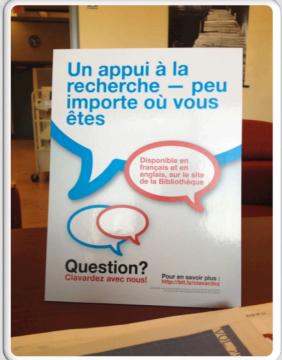
Joining Ask

Interested OCUL libraries can find more information about Ask a Librarian on the SPOT-DOCS wiki (institutional or personal SPOT-DOCS wiki login required) or contact ocul@ocul.on.ca.

Non-OCUL members interested in joining Ask a Librarian should contact Kathy Scardellato at kathy.scardellato@ocul.on.ca

Ask is a service of Scholars Portal. Ontario Council of University Libraries.





Project goals

✓ Provide a functional chat service in French for all libraries that participate in Ask a Librarian



- □Survey the different categories of users using the service in French
- □ Evaluate Scholars Portal services for French speaking users.



What about statistics?





What are you waiting for?



Scholars Portal Day 2014

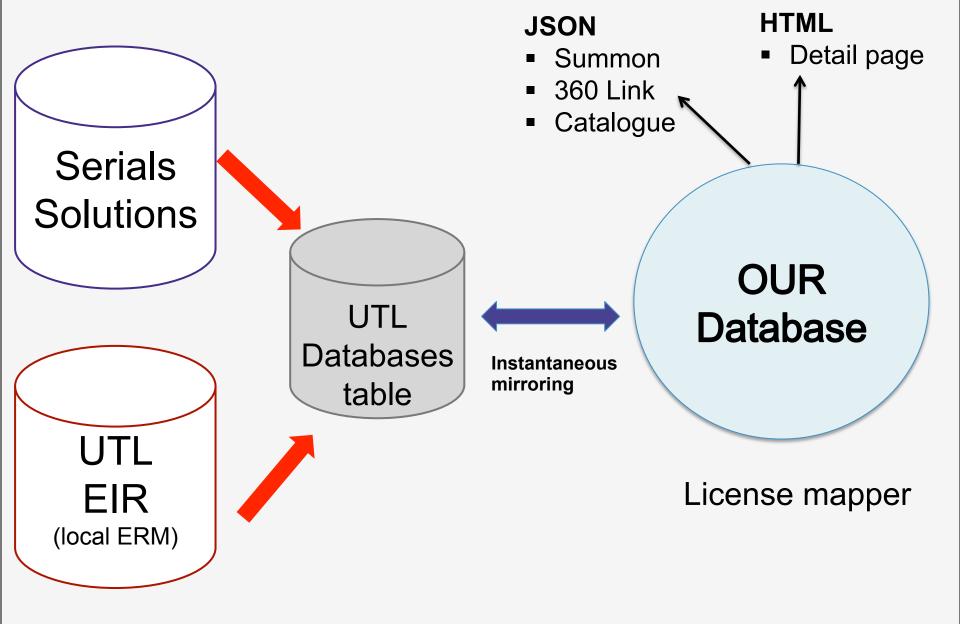
New Data Initiatives

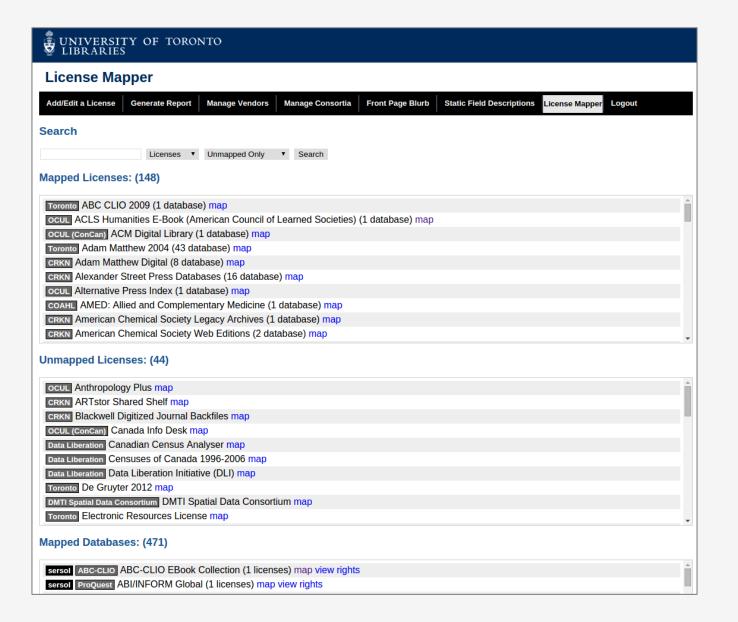
Leanne Trimble
Data & Geospatial Librarian

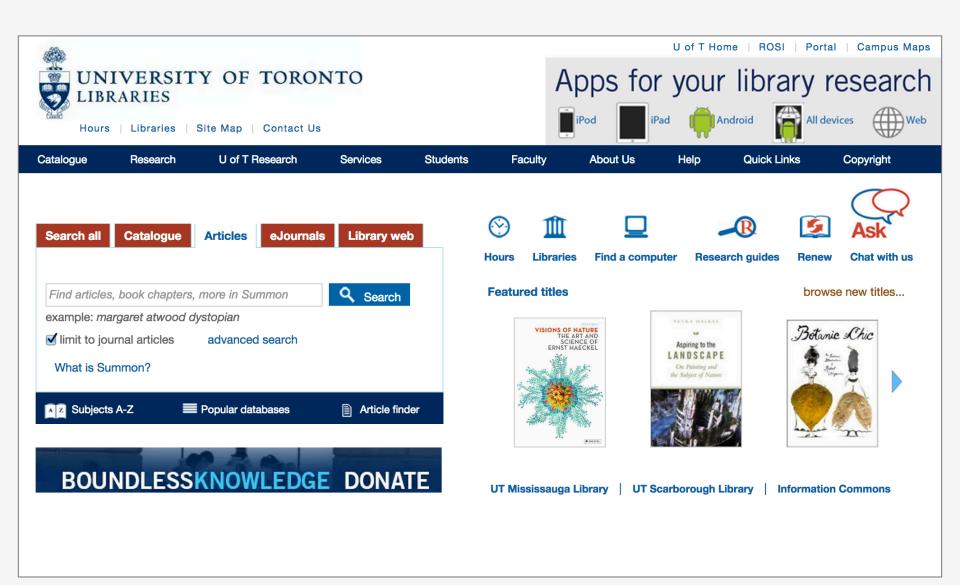
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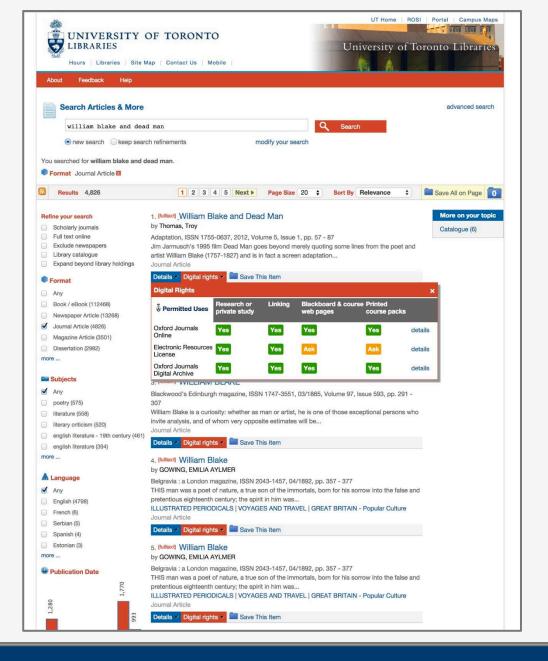
University of Toronto Libraries

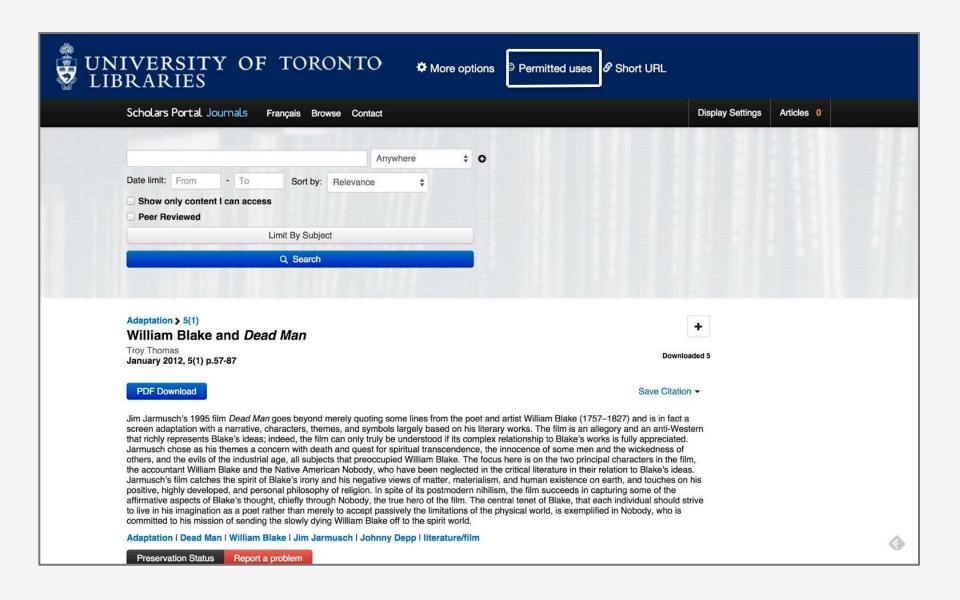
Marc Lalonde marc.lalonde@utoronto.ca

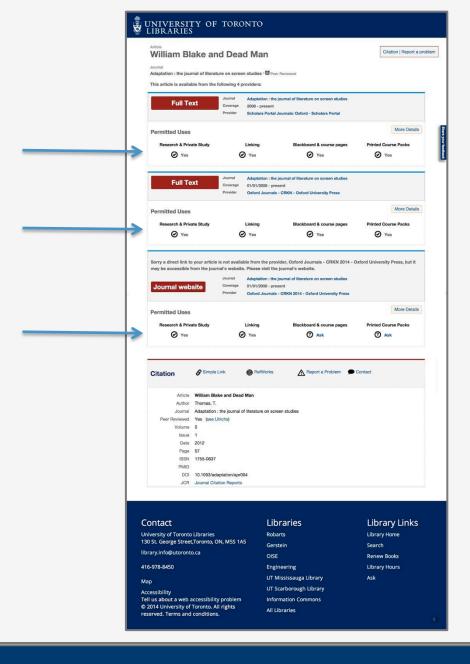


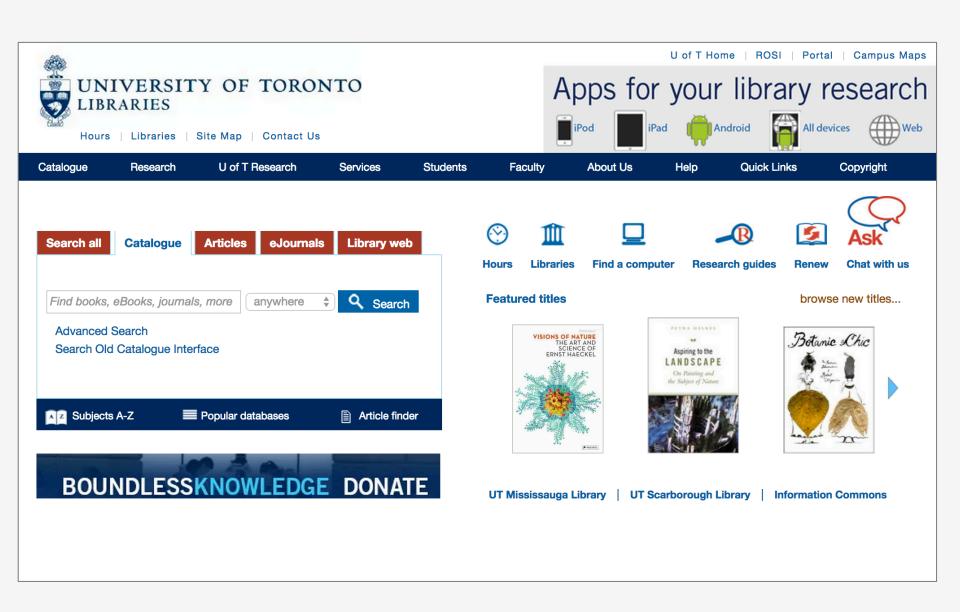


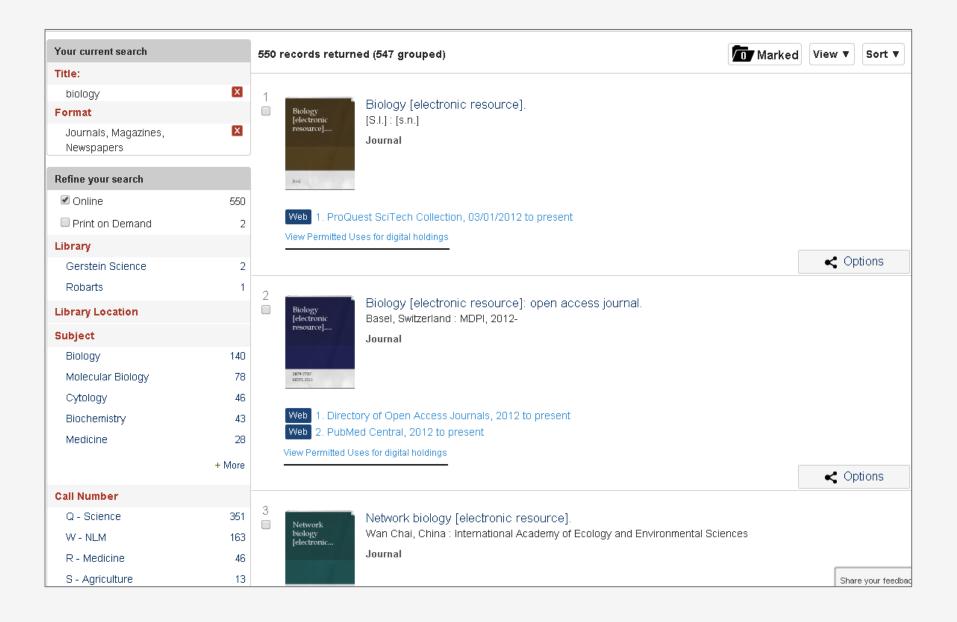


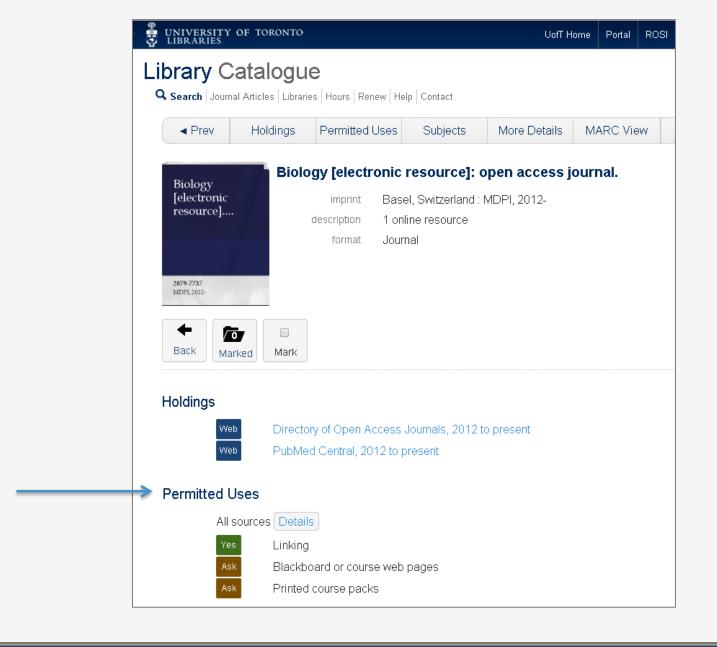














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Provider: Scholars Portal

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